



## Case Study

# Enhancing Compliance and Safety in Ategi **with** **MY Compliance** **Management**



**MY**<sup>®</sup> | Compliance  
Management

**Tel:** 01726 216 996

**Web:** [my-compliance.co.uk](http://my-compliance.co.uk)





## Case Study – Ategi



### Background

Ategi is a charitable organisation that has been supporting and empowering individuals for 30 years. Based in the UK, Ategi provides person-centred support to help individuals live independent and fulfilling lives. Their services include Shared Lives, Supported Living, and Community Support, catering to individuals with physical disabilities, learning disabilities, autism, mental ill health, addictions, and those transitioning children's services.

Ategi's Supported Living service assists individuals in their own homes, helping them develop strengths and abilities while maintaining their independence. Through structured support, they enable the people they support to take control of their daily lives, participate in social and leisure activities, pursue education, volunteering, or employment, and manage household responsibilities safely and effectively.

Ensuring compliance with health, safety, and well being is a critical priority for Ategi, as maintaining high-quality care and adhering to regulations are essential to their mission.



### Challenges

Before implementing MY Compliance Management, like many other similar companies Ategi faced several challenges:

- Manual record-keeping and paper-based compliance documentation led to inefficiencies and potential errors.
- Difficulty in tracking health and safety incidents, increasing the risk of non-compliance.
- Ensuring all staff were up to date with the latest regulatory requirements and training.
- Lack of real-time visibility into compliance status across different operational areas.





## Solution

To address these challenges, Ategi adopted MY Compliance Management, which provided:

- A digital platform for managing all compliance documentation in one place.
- Automated tracking and reporting of incidents, inspections, and audits.
- A centralised system for staff training and certification management.
- Real-time dashboards for management to monitor compliance status and take proactive action.



## Implementation Process

The implementation of MY Compliance Management followed a structured approach:

- 1. Assessment & Planning:** During the initial onboarding process key compliance areas were identified and Ategi were fully supported to customise the system to meet their specific needs.
- 2. Training & Onboarding:** Provided training sessions for staff to ensure smooth adoption.
- 3. Full Deployment:** Rolled out the tool across their departments, ensuring continuous support and improvements.



## Results

Since implementing MY Compliance Management, Ategi has seen significant improvements, including:

- **Increased Efficiency:** Reduced paperwork and manual record-keeping, saving staff valuable time.
- **Enhanced Compliance:** Improved tracking of incidents, audits, and inspections, reducing the risk of regulatory breaches.
- **Better Staff Engagement:** Easier access to training and compliance documentation, leading to increased accountability.
- **Real-time Insights:** Management now has instant visibility into compliance performance, enabling proactive decision-making.
- **Enhanced reporting:** Easier compilation of reports to the board of management





## Conclusion

By leveraging MY Compliance Management, Ategi has transformed its compliance management processes, ensuring a safer environment for residents and staff.

The solution has streamlined operations, reduced risks, and improved overall efficiency, setting a new standard for compliance management across the different services provided.



"MY Compliance Management has enabled us to streamline our compliance processes. It was easy to set up and the support received from the support team at MY Compliance has been exceptional.

MY Compliance Management has enabled us to ensure easy reporting of all events, close monitoring of these with the ability to set actions and have a complete audit trail of all events from start to closure.

The audit module has allowed us to evidence our compliance with our regulators and commissioners.

From a governance point of view, we can run reports and produce visuals that are easy to interpret. I highly recommend MY Compliance Management to any services that are looking to improve their compliance management

**Richard Cox (Head of Services)**



## Next Steps

For any services looking to enhance their compliance processes and operational efficiency, MY Compliance Management offers a proven solution. **Contact us to learn how we can help your facility achieve the same success.**



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