

CASE STUDY

Ensuring focused and continuous improvements in SHEQ compliance with MY Compliance Management.



AMS Trenchless is the largest privately owned Horizontal Directional Drilling and Pipe Ramming contractor in the UK. The company has invested in the latest technologies to achieve and maintain a position at the forefront of an industry that has experienced rapid change and development. With a culture focused on Health and Safety, Quality and Environmental issues, AMS Trenchless prides itself on being a responsible employer and business partner.

The AMS Trenchless management team are fully committed to achieving high standards of performance in minimising the risk to and impact on the environment from activities. With their commitment to SHEQ compliance at the heart of the business, MY Compliance is a vital partner to AMS Trenchless.



Solution

To address these challenges, AMS Trenchless adopted MY Compliance Management, which provided:

- QR codes to manage access to a continuously updated legislations register and COSHH database.
- Reporting offshore incidents in minutes rather than days using mobile scanning.
- A centralised training record database for workers to provide qualifications at the click of a button.
- Consistent reporting dashboards for managers and directors to focus on specific areas of improvement



Challenges

As with the rest of the construction industry, AMS's biggest challenges are logistical - managing work sites spread across a wide area:

- Ensuring updates to legislation and substance databased are circulated consistently to work sites.
- Accident and incident reporting from site to office taking several days when working offshore.
- Training and qualifications for site staff being difficult to track in spreadsheets.
- Lack of focus for management teams on where improvements can be made to site safety.



MY Compliance Management

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Implementation Process

The implementation of MY Compliance Management followed a structured approach:

- 1. Assessment & Planning:** During the initial onboarding process key compliance areas were identified and AMS Trenchless were fully supported to customise the system to meet their specific needs.
- 2. Training & Onboarding:** Provided training sessions for staff to ensure smooth adoption.
- 3. Full Deployment:** Rolled out the tool across their departments, ensuring continuous support and improvements.

This was done module by module to make sure that the AMS team had set up and made the most of each aspect of the MY Compliance system.



Results

Since implementing MY Compliance Management, AMS Trenchless has seen significant improvements, including:

- **Enhanced Compliance:** Improved communication of legislation updates, tracking of incidents, audits, and inspections, reducing the risk of regulatory breaches.
- **Real-time Insights:** Management now has instant visibility into compliance performance across all work sites, enabling proactive decision-making.
- **Enhanced reporting:** Easier compilation of reports to the board of management for focussed and continuous improvement.
- **Streamlined Management:** Supply chain management improved to ensure compliance across all aspects of operations.
- **Confidence in the workforce:** Building teams for a job based on reliable training documentation – saving time and ensuring consistency.



Conclusion

By leveraging MY Compliance Management, AMS Trenchless has solidified the compliance management processes that are a cornerstone of their business practice.

The solution has streamlined operations, reduced risks, and improved overall efficiency, setting an industry leading standard for compliance management across company- ensuring a safer environment for workers and contractors.



“For us as an organization, the more you put into MY Compliance, the more you get out... having the stats to back up everything just gives the business focus.

So, when I sit with the directors and the managers, we can then focus on areas like root causes, like areas of weakness, we're not wasting hours upon hours on an area that doesn't need any time.

Our attention and resource are where they need to be. Having the stats there to back everything up shows trends and KPIs that you can work towards.

Everybody at My Compliance has been great. Not just our own advisor. You can use the portal where you can send a question or just pick up the phone and speak to the team there...

I love the fact that they always relish when I pick the phone up... it never seems to be a problem. It always seems to be a way of improving the product for not just for me, but for everybody.

It's a great feeling that you're not a burden.”

Wayne Halsall (SHEQ Manager)



For any services looking to enhance their compliance processes and operational efficiency, MY Compliance Management offers a proven solution.

Contact us to learn how we can help your facility achieve the same success.